



# Gracey & Associates

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Sound and Vibration Instrument Hire

## GRACEY AND ASSOCIATES LIMITED

### QUALITY POLICY

Gracey and Associates are committed to the hiring and calibration of Noise and Vibration equipment that fully meets the requirements of our customers.

The company recognises the importance of adopting and maintaining internationally recognised standards of quality assurance and regard accreditation to BS EN ISO 9001:2015 as the base from which to build and improve all activities throughout the company.

Resources are provided for all activities within the company to ensure that all contractual and statutory needs are met. All staff are trained and are competent to undertake the work assigned to them and are made fully aware of the Gracey and Associates quality philosophy.

Gracey and Associates continually review the following:-

Customer satisfaction and dissatisfaction

Monitoring of Hiring and Calibration processes

Monitoring of Hiring and Calibration nonconformities

Performance monitoring of Suppliers

Scheduled auditing of systems and processes

Training needs of all employees

Quality objectives are set and reviewed at Management Review

Quality is the responsibility of all Company employees and they are required to maintain the quality ethos of the company by ensuring that all work fully meets the requirements of the company and their customers.

The management of Gracey and Associates will ensure that the quality management system and the associated procedures are understood, implemented, maintained and adhered to throughout the company.

Signed: \_\_\_\_\_

Date: 31 January 2023

