



Gracey & Associates

Barn Court, Shelton Road
Upper Dean, PE28 0NQ

Telephone 01234 708835
Facsimile 01234 252332
Web site www.gracey.co.uk

Sound and Vibration Instrument Hire

QUALITY POLICY

Gracey and Associates are committed to the hiring and calibration of Noise and Vibration equipment that fully meets the requirements of our customers,

The company recognises the importance of adopting and maintaining internationally recognised standards of quality assurance and regard accreditation to BS EN ISO 9001:2015 as the base from which to build and improve all activities throughout the company.

Resources are provided for all activities within the company to ensure that all contractual and statutory needs are met. All staff are trained and are competent to undertake the work assigned to them and are made fully aware of the Gracey and Associates quality philosophy.

Gracey and Associates continually review the following:-

- Customer satisfaction and dissatisfaction
- Monitoring of Hiring and Calibration processes
- Monitoring of Hiring and Calibration nonconformities
- Performance monitoring of Suppliers
- Scheduled auditing of systems and processes
- Training needs of all employees
- Quality objectives are set and reviewed at Management Review

Quality is the responsibility of all Company employees and they are required to maintain the quality ethos of the company by ensuring that all work fully meets the requirements of the company and their customers.

The management of Gracey and Associates will ensure that the quality management system and the associated procedures are understood, implemented, maintained and adhered to throughout the company.

Greg Rice
Managing Director

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Gracey & Associates is the trading name of W T Gracey Ltd. Registered in Upper Dean England No 1176412. Est. 1972
Hire and calibration of noise and vibration instruments under a BSI ISO 9001 quality management system. Cert. No. FS 25913